



## FREQUENTLY ASKED QUESTIONS

**Q:** Is there any charge for using the bike racks?

**A:** No. Just enjoy the ride!

**Q:** How many bikes can a bus accommodate?

**A:** Each bus has one rack, and each rack may hold up to two bicycles. The racks are used on a first-come first-served basis.

**Q:** What happens if I forget my bike?

**A:** If you get off the bus and forget your bike, you can pick it up at the Transit Services Center for two weeks. After two weeks, unclaimed bikes will be donated to the Police Department's auction.

**Q:** Can the Bus Drivers place the bikes on the bike racks for us?

**A:** No. The Bus Driver **MUST** stay on the bus at all times for safety purposes. JTS offers training and certification for individuals who want to use the bike racks.

**Q:** Do all JTS buses have bike racks?

**A:** JTS will do its best to provide bike racks on buses on all regular bus routes. JTS hopes to

expand bike rack availability in the future. For questions about bike rack equipped buses on a specific bus route, call the JTS office at (608) 755-3150.

**Q:** What if my bike falls off the bike rack or gets damaged during the ride?

**A:** The bike racks are designed so that the two bikes in the rack are not touching each other or the bus. JTS provides free training for individuals who would like to use the bike racks so that the bikes are properly loaded and unloaded. In the unlikely event of an accident, JTS and the City of Janesville are not responsible for any damage to bicycles.

## DON'T WANT TO TAKE YOUR BIKE ON THE ROAD?

Stationary bike racks are located at the downtown Transfer Center for those who do not wish to take their bikes on the bus. Please provide your own locks. The City of Janesville and the Janesville Transit System are not responsible for bikes stolen from the Transfer Center.

## “Rack It and Rocket” Certification Program

The City of Janesville and the Janesville Transit System are committed to the safety of its residents and employees. As such, we require those who plan on using the bike racks to be certified. Residents can call the Transit System office at (608) 755-3150 to make an appointment for free certification training. Certification training will take approximately 10 minutes to complete.

To be eligible for certification, individuals must be 11 years old or older and physically able to lift and carry their bicycles. The racks are equipped for two-wheeled bikes only, and any equipment not permanently mounted on the bike, such as water bottles, pumps, and other loose items should be removed before the bike is loaded onto the rack.

### NON-DISCRIMINATION NOTICE

All routes, services, and accommodations on BTS and JTS are offered without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. If you feel you have been discriminated against on the basis of race, color or national origin in the services offered, you have the right to submit a complaint to the management and/or the Federal Transit Administration. For more Information call either the JTS office.

The City of Janesville will not discriminate against qualified individuals with disabilities on the basis of disability in its transit services. For information on how to access services, obtain materials in accessible formats, request a reasonable accommodation, or file a complaint, contact Janesville Transit at 608-755-3150.

**Transit Services Center**  
101 Black Bridge Road  
Janesville, WI 53545

**(608) 755-3150**

[www.ci.janesville.wi.us/jts](http://www.ci.janesville.wi.us/jts)

# TRANSIT BIKE RACKS



**“RACK IT  
AND ROCKET”**  
*with JTS Bike Racks*





## RACK IT AND ROCKET!

Janesville Transit System buses are equipped with bike racks that can hold up to two bikes. The racks, designed for easy loading and unloading, are available on a first-come, first-served basis.

**You pay your regular fare, but your bike rides for free!**

## BUS ROUTES AND BIKE TRAILS

The map on the right side of this brochure shows the regular bus routes and the bike trail system. The bus routes are in color, and the bike trails are in black. The wheel symbol shows some of the bus route and bike trail intersections. Although not all intersections are listed below, the following are some of the great places to get on or off the bus with your bike.

### Examples of Intersections of Bus Stops and Bike Trails

- North Wright Road & Skyview Drive
- Palmer Drive & Mohawk Road
- Downtown Transfer Center
- North Washington Street & Ashland Avenue
- Center Avenue & Riverside Street
- South Crosby Avenue & Rockport Road

**Rack It and Rocket to work!** Ride part of the way to work and finish your trip aboard a bus, or take the bus one way. A regular ride will help you keep in shape and save you money on gasoline and car maintenance. Also, biking and busing helps curb traffic congestion and preserve air quality in Janesville.

**Rack It and Rocket for fun!** Taking a bus to a park or bike trail can make your trip safer and more fun.

## EASY ON, EASY OFF: LOADING AND UNLOADING YOUR BICYCLE

### LOADING:

1. Before the bus arrives, secure or remove any loose items from your bike. Wait for the bus on the sidewalk. Alert the Bus Driver that you want to load your bike and show him or her your certification card.
2. While holding your bike with one hand, squeeze the handle to release the latch and lower the rack.



3. Load your bike from the front or sidewalk side of the bus. Place the wheels in the wheel slots. A label tells you where the front wheel goes.



4. Steady the bike, and raise the support arm over the front tire as high as it will go, but not over the frame or fender. You are responsible for properly securing your bike to the rack.



### UNLOADING:

1. To unload your bike, raise the support arm off the tire and move it down and out of the way.
2. Lift your bike from the rack.
3. If the rack is empty, and no one else is waiting to load a bike, fold up the rack until it locks into place.
4. Carry your bike off the roadway to the sidewalk. Signal to the Bus Driver that you are clear of the bus.

